

Industry training councils provide a direct link between Western Australian industry and the State Training Board. This infographic summarises industry feedback to the training council in March to May 2020.

## JOB LOST/IDLED\*

Aviation – pilots, flight crew, maintenance workers, customer service and support staff

Public transport drivers

Bus and coach operators (tourism and regional)



## JOB IN DEMAND\*

Truck drivers

Delivery drivers

Couriers

Rail infrastructure workers

\*Between March-May 2020 there were redundancies, suspensions, terminations or reduced hours.

\*Between March-May 2020 there was increased demand for workers or increased hours for existing workers.

## IMPACT OF COVID-19 MEASURES



### TRAVEL RESTRICTIONS

- Qantas: the majority of international operations have been suspended. Domestic operations have been reduced by 60%, with around 20,000 staff stood down nationally.
- Virgin Australia: in voluntary administration, potentially affecting 15,000 workers nationally.
- Tiger Air: 220 pilots were made redundant nationally.



### FREIGHT TRANSPORT

- Australia Post is reporting delivery delays due to the increased demand through online purchases, with fewer passenger planes delivering air cargo, causing bottlenecks.
- More cargo is being shipped via road and rail freight.
- Demand for truck drivers has increased, exacerbating existing shortages.



### SOCIAL DISTANCING

- Public transport usage was down by up to 80%, leading to a Saturday roster and decreasing the demand for bus drivers. Normal services have since resumed.
- On-demand transport, including ridesharing platforms, have experienced a decline in passengers.
- More flights and pilots may be needed for transporting workers in the resource sector to accommodate social distancing inside aircrafts.
- Mental health concerns have been raised due to extended shifts and isolation rules for FIFO workers, mainly in the maritime sector.

## INDUSTRY RESPONSE TO THE PANDEMIC



### REDEPLOYING WORKERS

- Nationally, Qantas is working with Woolworths and the aged care sector to upskill and redeploy displaced customer service workers.
- A Driver Exchange Program has been launched in WA to create a pathway for companies to effectively exchange drivers based on their needs.
- A large logistics company has created 700 new jobs nationally to meet demand. Many are suitable for redeployees.



### INFECTION CONTROL TRAINING

- Ports in WA are undertaking biosecurity training, some with the Australian Border Force.
- Some organisations have developed internal COVID-19 hygiene, safety and disinfection practices for their staff, especially where goods are being handled such as furniture removals.



### COMPLIANCE

- Rail and road freight transport employers may create compliance officer roles and adapt OSH officer duties to meet the growing demand for regional and interstate travel compliance paperwork.

*"The Hon Melissa Price [Minister for Defence Industry] ... has announced the award of a \$365 million managing contract to Lendlease Building Contractors for the first tranche of works at HMAS Stirling and the Australian Maritime Complex in Henderson."*

## TRAINING AND LABOUR REQUIREMENTS



### TRUCK DRIVERS

- Attraction and upskilling strategies are needed to attract suitable displaced workers from other sectors.
- There is a need for specialised cross-skilling opportunities for experienced truck drivers to move from one trucking sector to another.



### RAIL INFRASTRUCTURE WORKERS

- Due to increased frequency in rail freight, there is need for more rail infrastructure workers for repair and maintenance.



### POSTAL SERVICES

- Nationally, Australia Post is upskilling 2,000 motorbike posties for additional tasks to cope with an 80% increase in parcel volumes (e.g. upskilling to deliver parcels in addition to letters).